

Warranty on Gazebos, Tiki Bars, Shelter Kits And Thatched Umbrellas

These products are covered by the following warranties:

Ten (10) Year Warranty

The Lapa Company will guarantee Timber parts on all Gazebos, Tiki Bars, Shelter Kits and Thatched Umbrellas for 10 years from the date of purchase against rot and infestation. This includes benches, tables and floors.

The following cases are excluded:

- Cracking or splitting of timber after installation. Vertical cracks and splits are normal and do not affect the structural properties of the material.
- Minor movement in the structure due to timber shrinkage.
- Damage due to alterations or additions to the structure after initial installation.
- Exceptional weather.

Where a galvanised steel roof frame, pole or stay is used this is also warranted for 10 years from the date of installation against structural failure.

Please note the thatch does not have a warranty as it's a natural product but we expect a lifespan of 6-8 years. It can be easily replaced.

Cedar Shingles are covered under the timber warranty as stated above.

Canvas Side Panels & Cushions

The canvas we use in all our side panels and cushions is covered by a 5 year manufacturer's warranty and the material is the most colour-stable cloth available with the highest UV resistance. The warranty covers any unusual wear and tear of the fabric and colour and is applicable from the date of installation. The warranty only covers the replacement cost of the material. For full details please contact us directly.

Electric Heaters

Electric heaters supplied by the Lapa Company are covered by a 1 year manufacturer's warranty. This warranty covers the construction of the unit but excludes the lamps which are considered replaceable items. Please contact us for further details.

In all cases these warranties do not cover parts becoming defective through misuse, accidental damage, electrical damage, improper handling, storage, and / or incorrect installation.

These warranties specifically exclude liability for **indirect, incidental** or **consequential** damages.

The warranty applies to the original purchaser and to single family residential use only. It commences from date of purchase, and is valid only with proof of purchase.

This warranty does not apply to rust, corrosion oxidation, or discolouration, unless the affected component becomes inoperable.

The Lapa Company UK Ltd

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