

Lapa Warranty

The Lapa Company will guarantee timber parts on all Lapas for 10 years from the date of project completion against wood decay and infestation. This includes any timber deck or flooring, balustrades or bench seating we construct as part of the project.

The Lapa Company will guarantee the thatched coat work for 10 years against leakage and the thatched ridge for 3 years. This is dependent on any recommended maintenance being carried out.

Where we install hard landscaping such as brick chimneys and counters, granite work surfaces, patio or tile flooring, this will be warranted for 10 years against any major structural issues.

The following items are however excluded:

- Cracking or splitting of timber after installation
- Minor movement in the structure due to timber shrinkage
- Damage due to alterations or additions to the structure
- Any damage caused by Exceptional weather
- Any damage caused by animal attack or vermin
- Any damage caused by land slips, soil erosion or earth movement

For Warranty information relating to Accessories such as Canvas Side Panels and Electric Heaters please see our Warranty document pertaining to Gazebos, Tiki Bars, Shelter Kits and Thatched Umbrellas.